

Our office can serve as a liaison between you and federal government agencies like the Social Security Administration, the Internal Revenue Service, the Citizenship and Immigration Services and the Veterans Administration, among others. If you need general information or assistance with a specific matter, we'll do our best to help you.

While we cannot guarantee a positive outcome in all situations, we will do our best to have your matter carefully reviewed. If you'd like our assistance, please call (847) 517-2927 and ask for the staff member who is assigned to the federal agency with which you are working.

According to the Privacy Act of 1974, your written permission is required for us to inquire about your situation with any federal agency.

[Click here to print a privacy release form](#)

Just print it, fill it out, be sure to sign it, and send it to our district office address listed on the form. This will expedite the process and enable us to begin helping you sooner.

### [Veterans](#)

We offer assistance in obtaining medals or military records, providing information on how to file a claim with the VA, or contacting the VA to determine the status of your claim.

### [Assistance with the Medicare Program](#)

We offer assistance to many constituents when claims or medical equipment coverage has been denied, in understanding the enrollment process, and in answering general questions. If you have tried to resolve a problem with Medicare and have run into problems, we might be able to help.

### [Assistance with Social Security](#)

We assist many constituents who are experiencing problems dealing with the Social Security Administration, including checking the status of applications, collecting missed checks, resolving

over/under payments, and providing information on the appeals process.

### [Immigration](#)

We offer assistance to constituents with general information about the Citizenship and Immigration Services (USCIS) and specific information regarding applications, current filing procedures and status verification for pending applications.

### [Assistance with the Postal Service](#)

Our office can help you contact the United States Postal Service regarding your concerns with mail delivery or customer service issues at your local post office.

### [Assistance with the Department of State](#)

We can provide information on applying for visas, inquire as to why a visa was denied, and offer assistance with passport applications.